

Contact Us

 Sierra
 5025 Campstool Rd
 Cheyenne, WY 82007-1898

 Phone: 1.800.713.4534 Fax: 1.800.378.8946
 customerservice@sierra.com

TRADITIONAL EXCHANGE/RETURN REQUEST FORM

Return the unwanted item(s) along with a copy of this document.

RETURN POLICY

Items must be returned within 40 days of your order date when purchased online (including items shipped to a store) or 30 days if purchased in store. The items should be in original condition including hangtags and original packaging when possible, to receive a refund or exchange. Additional restrictions may apply. Please see our full return policy:

Visit STP.me>Returns

EXCHANGE

Instant Store Credit & \$2.95 return shipping + \$2.95 shipping on your next order*

*Contiguous 48 US only.

REFUND

A \$6.95 (\$10.95 AK/HI) shipping fee will apply to returns for refund.

FREE RETURNS

You can make returns in-store for free and then check out Sierra's in-store selection.

To ensure the best service, please:

- Include a copy of the invoice and fill out the information on this form
- Repack items in sturdy packaging
- Indicate your reason for return or exchange, especially if product is defective.
- International: Use a shipping service of your choice that tracks your item (recommended)

PayPal and PayPal Credit differ from our standard policy; please visit STP.me/PaymentOptions for details.

Fill out the form below and indicate an exchange item if you are requesting an exchange.

Name: _____ Customer #: _____ Order #: _____

Billing Address: _____

RETURN

Item No./Color/Size	Return Code	Circle One
		Exchange Refund
		Exchange Refund
		Exchange Refund
		Exchange Refund

EXCHANGE

Item No.	Color	Alt. Colors	Description	Size	Inseam	Qty.

Customer Return Code List

Your feedback helps us provide the best possible service and products to our customers. Please indicate the reason for your return by selecting one of the return codes below.

Fit	Quality/Color	Service	Other Reasons	Additional Comments:
18 Too small	34 Do not like color	41 Arrived too late	36 Defective (please explain)	_____
28 Too large	35 Do not like fabric	42 Shipped in error	54 Ordered 2 or more/returning 1	_____
68 Just doesn't fit	71 Shrunk	43 Package arrived damaged	55 Other (please explain)	_____
		44 Parts missing	70 Not as described (please explain)	_____
		66 Item not in package		_____

Returning a gift? Use the form at STP.me/giftreturn